

MyOutcomes® Privacy Policy

MyOutcomes® for Mental Well Being Inc. has an international client base that includes divisions of the U.S. military, government-funded agencies, and some of the world's largest behavioural-health organizations. This Privacy policy will explain how our company uses the personal data we collect from you when you use our website.

What data we collect?

MyOutcomes identifies the minimum personally identifiable information (PII) elements that are relevant and necessary to accomplish the legally authorized purpose of collection and limits the collection and retention of PII to the minimum elements identified for the purposes.

We may be collecting your first name, last name, email address and phone number during your visit to our website.

You may choose not to provide certain requested personal information, in which case, you will not be able to use certain services provided by the Company or access or use certain features of the Website.

How do we collect your data?

You directly enter the data we request in the form you submit. We collect the data when you

- Sign up for our products and webinars
- Request for the user guide
- Submit a customer support ticket or a query
- Schedule a consultation with us

How will we use your data?

MyOutcomes collect your data so that

- we can process your order and provide the required products and services
- we can contact and correspond with you regarding the services requested by you
- Email you with special offers of other products and services that you may be interested in

How do we store your data?

The Company will store your personal information in a secured environment

The Company employs reasonable security safeguards appropriate to the sensitivity of the personal information in its possession or under its control in order to protect that information

from unauthorized access, collection, use, disclosure, copying, modification or disposal or similar risks. Only those persons who need to have access to your personal information in order to carry out their duties with respect to the uses set out above will have access to your personal information.

Marketing

MyOutcomes would like to send you information on our products and services that you might be interested in.

If you have agreed to receive marketing information /newsletter, you may opt out at a later date.

You have the right at anytime to stop our company from contacting you for marketing purposes through unsubscribe provisions in our website and email.

What are your data protection rights?

The Company will make reasonable efforts to ensure your personal information is accurate and complete. Subject to certain exceptions and limitations prescribed by applicable law, you may request corrections to your personal information in order to ensure its accuracy and completeness.

Requests for corrections to your personal information should be sent to the Company's Privacy Officer at one of the addresses noted below. If the personal information is found to be inaccurate or incomplete, we will correct the information as required. Or, in most cases all personal information is accessible by you and can be corrected by you. In addition, you can help the Company maintain the accuracy of your information by notifying the Company of any changes to your personal information.

The Company may provide your personal information to its affiliates, agents, suppliers and service providers in order to provide services to you, as described in the business agreements with them. The Company requires its affiliates, agents, suppliers and service providers to agree to use your personal information only for the purposes for which it is provided to them, and to protect the privacy of your personal information in a manner that is consistent with this Policy. Such agents and suppliers include web developers, network administrators, graphic and media developers – essentially, the technical people that maintain and host the website. If at any time you do not wish your personal information to be disclosed to certain or any other persons, please send your request to the Company's Privacy Officer at the email address given below.

Privacy Policy of other websites

Our company website contains links to other websites. Our privacy policy applies only to our website. If you click a link to another website, you should read their privacy policy.

Changes to our privacy policy

To accommodate changes in the Website, changing technology and legal developments, this Policy may be changed from time to time in the Company's discretion and without any prior notice or liability to you or any other person.

The Company's collection, use and disclosure of your personal information will be governed by the version of this Policy in effect at that time. New versions of the Policy will be posted on the Website. Accordingly, when you use the Website you should check the date of this Policy and review any changes since the last version. You should also bookmark this page and periodically review this Policy to ensure that you are familiar with the most current version.

This privacy policy was last updated on 30 September 2019.

How to contact us?

Contacting the Company's Privacy Officer – The Company's Privacy Officer can be contacted by email at support@myoutcomes.com.