



amberjack



Candidate Engagement Specialist - Industrial Placement

Candidate Engagement Specialist

Newbury

Competitive salary and benefits package

1 Year Industrial Placement - Full time

About us

At Amberjack we've long been setting the standards in future talent and intake-based volume recruitment. Our advanced systems and intelligent solutions are designed to deliver the ultimate recruitment experience. From intelligent attraction to recruitment process outsourcing and bespoke assessment and selection tools, we work as an extension to our client's teams. We are the quality behind the quantity. We do what's right for our clients and their candidates. We don't know any other way.

The role

Our Resourcing Services team is at the centre of our operation and manages recruitment campaigns for our clients here in the UK as well as overseas. We work as an extension to our clients' in-house recruitment teams, providing an exceptional service at every stage of the process, from attraction to application, assessment delivery, candidate engagement and management.

Our Candidate Engagement Specialists are the first point of contact for candidates applying to our client campaigns. Clients like Morrisons, Network Rail and Virgin Media.

Candidates get in touch with us for lots of reasons when they're applying for opportunities and you'll be there to provide an outstanding service whenever they do, whether it's by email, phone or even online chats and social media.

As part of the client delivery team you'll all work together to ensure our client campaigns run super smoothly and as a Candidate Engagement Specialist your role, in particular, is to provide every candidate with stellar customer service every time.

Along the way you'll get great insights into our amazing range of clients, the recruitment sector and the cutting-edge tools and technologies we use to process tens of thousands of candidates each year. You'll learn through diverse experiences in this fast-paced and inspiring environment, developing both personal and professional skills ready to develop in the role or launch into a new career.

Who we're looking for

Most importantly we're looking for people that really light up the candidate experience by delivering exceptional customer service.

We're looking for people that will be able to demonstrate:

- genuine passion for delivering great customer service
- resilience when working under pressure – it can get busy in here!
- great communication skills – whether that's by phone, email or social media
- strong administration and organisational skills with superb attention to detail
- sound knowledge of Microsoft Office packages
- qualified to A-Level or equivalent

Why work for us?

Amberjack is one of the UK's leading Graduate, Entry-level and Volume outsource Recruitment Specialists. We work with some of the biggest brands in the world helping them to hire the very best apprentices, school leavers, placement students, graduates or interns. We offer a competitive salary and benefits package, a collaborative, open and friendly working environment, and great opportunities for personal and professional development.

How to apply

To apply please [CLICK HERE](#)

If you have any questions about this role or need to access information in an alternative format, then please contact Gwen Atkinson on 01635 584130 or gwen.atkinson@weareamberjack.com