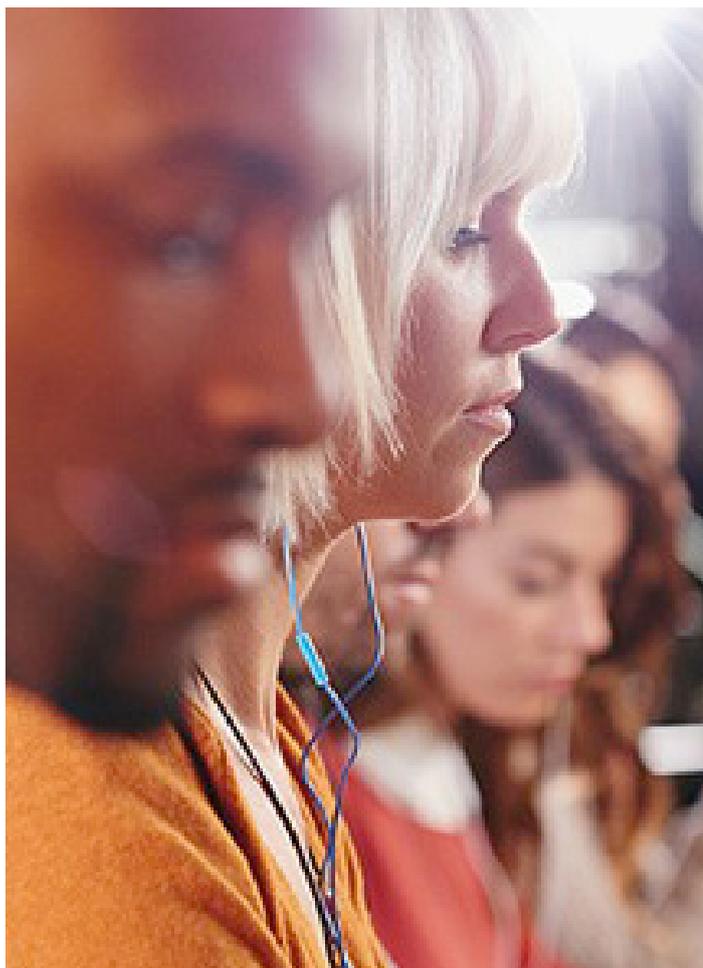


Powerful volume recruitment technology for a Global Financial Leader

Bank on us to deliver global success.



amberjack



“Ambertrack is the best in class. It has been designed for volume recruitment by people who understand volume recruitment.”

Head of Operations, Technology & Functions
Campus Recruitment

Background

The client is a UK-based financial services group, with an extensive international presence in Europe, the USA, Africa and Asia. They are primarily engaged in banking, investment banking and investment management. In terms of market capitalisation, they are one of the largest financial services companies in the world. With operations in over 60 countries they are the second largest bank in the UK.

Objectives

The future success of the bank is based on their ability to recruit the best early careers talent in the world. The bank recruits over 1,600 graduates, a similar number of interns, and a growing number of apprentices every year. But each regional business unit had its own requirements. This meant the bank needed to ensure consistent branding, functionality and processes globally. It also needed to ensure that candidates received an exceptional experience.

To support their talent objectives, the bank recognised it needed a powerful Applicant Tracking System (ATS). They could then innovate and evolve their global recruitment operations.

The ATS needed to be flexible to meet the demanding requirements of their global business. With this agility they could adapt quickly to change, and support new innovative technologies, such as video interviewing.



“All candidate scores, even from test providers were recorded, making feedback and reporting more powerful.”

Our Awards



**APPRENTICESHIPS
4 ENGLAND**
Gold Award Winner

Solution

We worked closely with the bank to deliver the global solution based on our Ambertrack ATS. It was delivered ahead of time. Ambertrack was used across Africa, America, Europe, the Middle East, Asia Pacific and Japan. The result was a global solution spanning 14 time zones.

Ambertrack supported the entire recruitment process. It captured candidate applications and integrated with test providers. Candidates were able to easily book themselves interview slots while benefiting from personal account areas. All candidate scores, even from test providers were recorded, making feedback and reporting more powerful.

User training guaranteed the bank was fully supported. We hosted weekly webinars, video manuals and onsite training. We also supported the banks regional recruitment teams and candidates 24/7.

Results

Ambertrack successfully delivered the powerful recruitment technology needed to underpin the bank's global recruitment operations.

In total, we supported the bank by handling more than 160,000 candidate registrations. This resulted in almost 52,000 candidate applications, and delivered over 4,000 hires.

Exceptional candidate experience was provided at each step of the recruitment process. Amberjack managed more than 6,300 candidate communications, all of which were responded to within 24 hours.

The calibre of the candidates the bank hired is superb. And we continue to play a key role in supporting the recruitment process and driving innovation for the bank's early careers recruitment.