

[>> Case Study](#)

## Quick Turnaround Time For Projects and Improved Vendor Data Cataloguing with a Customized Vendor Management Solution from Netlink-OutSystems

### The Customer Background/ Scope

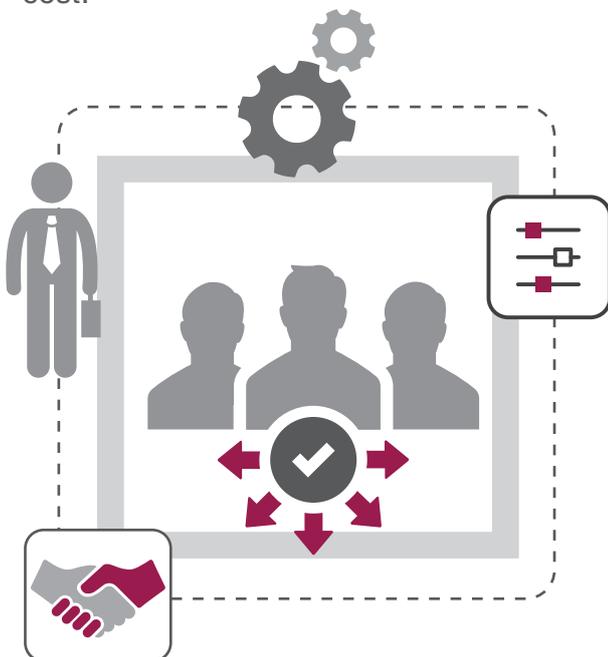
The customer is a Fortune 500 company and is a global leader in automotive seating and e-systems. The company serves customers globally and is headquartered in Southfield, Michigan, USA. They are present in 257 locations across 39 countries. The company is synonymous with quality and a top choice in the market.

## The Business Need

The customer was looking for a vendor management solution (VMS) that would replace the single tenant legacy application to ease maintenance difficulties and incorporate updates in a smooth workflow. The slow turnaround time, under the prior system, for a new tenant setup led to revenue loss. They also sought a scalable platform that offered functional capabilities as per customer location across the globe. The customer wanted global capacity to integrate all instances in one system and save time. They also sought to lower maintenance costs and all costs incurred when implementing fresh features. They required a vendor management solution that would maintain service catalogues, automate workflow and reduce the margin of error with a lower reliance on manual intervention.

## The Solution

Netlink designed a “future-proofed” vendor management solution using the low-code feature and agile methodology of OutSystems. The VMS was able to work with changing technology needs, had multitenant and multi-language capabilities and came with a configurable set of business rules and processes to improve the product’s time to market. The solution offered a rapid response for enhancements that spiked performance and dropped losses immensely. It was backed by a world-class responsive user interface to improve productivity. The solution offered integration capabilities and reduced maintenance and operations cost.



### Challenges



The customer’s legacy system had limited functionalities causing multiple functions to run below an optimal speed with manual glitches and no vendor management capability.

### Impact



- Slow turnaround time
- Impeded maintenance
- Manual errors
- Poor vendor data cataloguing

### Resolution



The customer achieved optimal functioning, and reduced cost of operations with netlink.

## Why OutSystems

-  It offered speedy development and deployment
-  Ensured out-of-the-box integration with its legacy systems
-  Offered an intuitive and responsive interface that enabled scalability
-  Provided rapid updates that improved performance and lowered losses and costs

## Business Benefits/ Results

### The customer gained:

-  Adaptable business rules
-  Automation of the entire process
-  Financial gains due to increased labor efficiency
-  Financial performance dashboards for improved planning
-  Lower operations costs
-  Increased productivity

To know how the solution can be implemented for your business, contact our team of experts.

## Contact Us

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